



## VHE CONSTRUCTION PLC

### Quality Assurance Policy

VHE Construction plc is a leading specialist in land reclamation, regeneration and infrastructure works across the United Kingdom.

The Policy of the Company is to provide civil engineering products and services effectively and efficiently which satisfy the specified needs of its clients and other interested parties and which comply with all applicable legal, contractual and other requirements.

The Company's activities shall be undertaken in accordance with our quality assurance management system which is certified to ISO9001:2015. The management system is designed to ensure that the needs of the business are addressed and our activities are planned, controlled and performed so that a professional level of client service is achieved and maintained.

To support implementation of the Quality Policy, the Directors commit themselves and the Company to:

- Identifying, evaluating and effectively managing risk within the business.
- Provide employees with the appropriate training, development and resources to allow them to take ownership of their role so that they may deliver the level of service required to both internal and external customers.
- Providing a sustainable working environment for the continued successful delivery and conformity of its products and services.
- Establishing appropriate quality objectives which shall be regularly measured, monitored, communicated and reviewed.
- Effecting and maintaining strong communication links with the Company's clients and ensure that all contracts are managed efficiently and with the clients' objectives in mind.
- Monitoring and measuring our performance so that we can continually improve the product or level of service we provide to our customers.
- Continually improving the Management System with the aim of ensuring the systems integrity and effectiveness whilst also enhancing Company performance and client satisfaction.

The Quality Policy and Management System are reviewed at least annually by the Directors to ensure continuing quality service, customer satisfaction, sustained growth and business success.

Steve Stiff  
**Managing Director**